

## Alerts – Workshop Review

**Consilium Technologies understands that your business is constantly evolving whether you work in Local Government or Housing Associations. Things never stand still for long.**

Consilium's Alerts software provides an automated tool to notify you when critical events happen on your Consilium database whether this be an emergency job received, a requisition that needs authorising or a stock item that is running low.



Consilium Technologies Professional Project Services now offers to its customers an Alerts Workshop Review giving you the opportunity to work with experienced consultants to review their alerting needs.

Working closely with the customer, Consilium Services consultants will advise and guide key staff through the process agreeing an agenda and providing clear objectives at the beginning, with alerts created through out the course of the day(s).

Once customers get to grips with the software, it's then that the opportunity to push forward and utilise the alerts technology comes into its own.

Key points covered on Alerts workshop review:-

- Review of the tables in the database – this allows the key staff to have a better understanding where and how your data is held.
- Creating connections to databases and extracting information (ODBC query)
- Formatting the information into HTML - including exporting into frontpage/dreamweaver and re-importing. (Now you can have all those fancy graphics on your alert emails)
- Emailing the alerts – including using dynamic email addresses.

- Linking alerts to crystal reports – including passing through changing parameters from an ODBC query to a parameterised crystal report.

All of the above are good (but not exclusive) reasons for choosing to undertake an alerts workshop review with Consilium.

Consilium's unique approach looks at what you aim to get out of the system and allows consultants with detailed knowledge of our database to help you fulfil your needs.

The workshop review itself will provide:

1. An agreed structure and agenda
2. Clear Objectives agreed at the start
3. The skills to allow you to create your own alerts