

# CONSILIUM

Because we understand



**Pick and mix** a range of Apps to suit your business with **Enterprise-wide Mobile**

# No wonder **TotalMobile Solutions** are so irresistible...

TotalMobile really does give you total control. By linking everyone together, joined-up working becomes a reality, which improves efficiency and productivity.

## **TotalMobile users are genuinely transforming their costs and performance: (example included)**

- **40% productivity gains.**
- **£375,000 a year overall savings.**
- **£30,000 a year savings on paper and print alone.**
- **£10,000 a year savings on fuel.**
- **Carbon footprints reduced by 81 tonnes of Co2.**

(\*see 'Improve productivity' visual opposite)

## **10 reasons why TotalMobile is the right solution**

### **1. It's the simplest and quickest system to implement.**

Remote device upgrades are managed via a single platform and remote locking of devices.

### **2. It's THE Local Authority system.**

TotalMobile was developed by people who used to work in local government. So they understand exactly what you need.

### **3. You can maintain it yourself at virtually no cost.**

Customise and deploy unlimited forms across your organisation.

### **4. Updates are fast, easy and economical.**

Updates can be completed quickly and system-wide at the same time. So, you avoid repeated delays and lengthy testing periods.

### **5. You get simple and consistent integration.**

All your data is managed from a single point using one integration tool. By reducing the amount of integration tools you have far fewer languages and processes than you would with a departmental silo approach – and far fewer 'experts' to cope with them.

### **6. It's easier to support.**

By standardising on TotalMobile you can support them from a single department, and it costs a lot less to keep support staff trained up when they are only working on one system.

### **7. You'll have more control more easily.**

Mobile working policy is easier to manage, and costs less to regulate through a single platform.

### **8. It's far more economical to have one, single platform.**

Why incur the cost and risk of multiple suppliers with varying abilities, costs and performance when you can have one single supplier?

### **9. You Can Start Small and Expand As You Need To.**

You can start with one department or one division and then roll out across the organisation.

### **10. You get instant ROI.**

You'll see productivity soar and costs plummet. For example, some users save as much as £30,000 on paper and printing alone...

(\*see 'Improve productivity' visual opposite)

**Quite simply, TotalMobile is the modern way to manage your organisation.**

# TotalMobile Enterprise Solution

## TotalMobile

Mobile solutions give your staff the freedom and flexibility they need to work remotely, whilst relaying information in real-time to your back office system.

### Case Worker

Caseworkers can work for government agencies, health care facilities, schools and social service agencies. Duties involve gathering information, interviewing people, working with the community and completing assessments.

### Task Worker

A task worker can be assigned work that requires action out of the office. Tasks may be required on an ad hoc basis such as housing repairs, highway maintenance or street cleaning.

### Inspector

Inspectors ensure risks in the work place are properly controlled. Duties involve visiting various business and industrial premises to inspect processes and procedures, investigate complaints and write up reports.

### Enforcement Worker

An enforcement worker patrols a specific area to ensure public compliance while keeping in touch with dispatching personnel. They need to document, record and report anything they deem hazardous or unlawful.

### All other staff

In fact anyone and everyone can benefit from using TotalMobile.

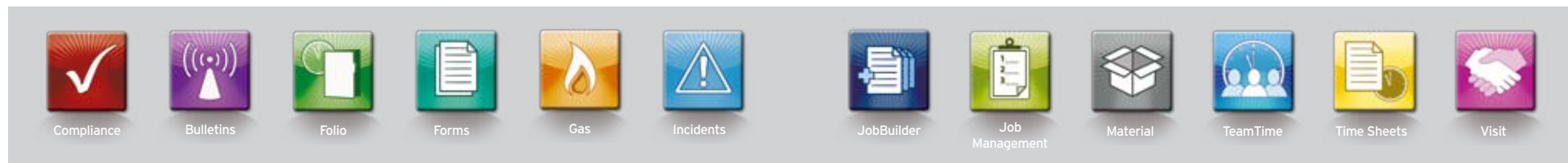
## Device Choice

TotalMobile works on a wide range of devices from a choice of Smartphone to laptops and tablets as well as specialised ruggedized devices. TotalMobile allows the choice of choosing the right device for the role. TotalMobile makes full use of each devices capabilities e.g. camera, gps etc.



## Pick and mix from the Apps store

Whatever your requirements, we have an off the shelf App to suit your needs. And as your organisation develops and changes, your range of Apps can grow with you. And this is what sets TotalMobile apart.



## Total Control

The middle office puts you in total control of your operation. It manages the pace and volume of data and directs it manageably to the appropriate back office system. This also facilitates joined-up working for better customer service.

Device Management

Security

Dashboard

User Management

Staff/Worker Management

## Integration with back office systems

TotalMobile works with whatever back-office system you use, independently of the backend systems but using the latest technology such as web service and XML will integrate seamlessly.

Housing

Planning

Environmental Health

Adult & Children's services

Revenues & Benefits

Other Systems

## The technical bit...

TotalMobile is an Enterprise Mobile Application Platform designed to provide complete mobile working solutions for disparate groups of workers across the organisation from a single installation. TotalMobile has been designed to integrate with existing back office systems using a flexible integration toolkit and XML based messaging which facilitates an Enterprise Service Oriented Architecture strategy. TotalMobile addresses not just the issue of putting applications in the hands of mobile workers but also the issues concerned with introducing mobility to the enterprise through a rich Web 2.0 administration and middle office application.

## ...the practical application...

The concept behind TotalMobile is of a suite of fully featured applications which each deliver the functionality required for a specific part of a mobile workers role e.g. visits management. These applications are combined into solutions for different types of worker depending on their needs. In an enterprise scenario workers in different departments may all be users of TotalMobile but with a different set of applications and different workflows within common applications.

## CRM Access

Whether it is a pot-hole, graffiti or a faulty street light every member of your mobile staff should be using TotalMobile to report and address the many social issues you deal with on a daily basis.

# Why mobile?

Looking for ways to improve efficiency and productivity and at the same time be more cost-effective? Then it's time you implemented a mobile solution into your organisation.

By being able to work remotely, not only will it save you time and money, you'll also reduce your carbon footprint as staff will spend less time travelling back and forth to the office and paperwork will be virtually eliminated.

So if you're looking to make real and lasting efficiency and productivity gains, then mobile technology is the way forward.

And Enterprise-wide mobile can provide you with the solutions you need to get your whole organisation mobile!

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## 'By 2015, 25% of all employees will want mobile technology'

Forrester

It's easy to implement, easy to roll out and there are ready-made modules to suit everyone. In fact, users report the following benefits:

- Lead times halved.
- Productivity improvements typically of 15% - 30%.
- Smaller carbon footprints.
- Higher staff morale.
- Improved customer service.
- Lower costs overall.

## Why choose Enterprise wide Mobile?

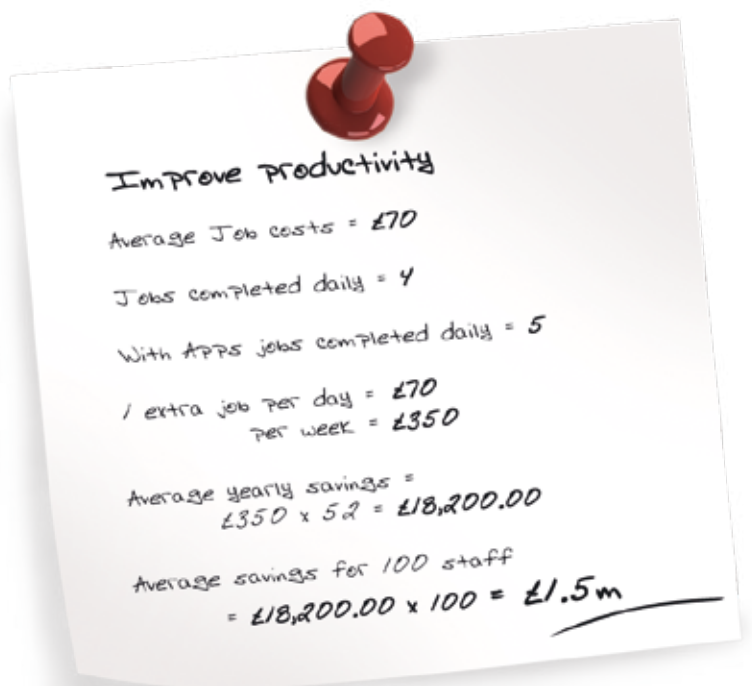
- To reduce costs.
- To implement, support and manage.
- To ensure compliance standards are maintained across the organisation.
- Economies of scale will cost you less per worker.

TotalMobile is the Enterprise-wide mobile system, designed specifically to help Local Authorities and Housing Associations control costs and performance.

## Your staff will love it as much as the finance director

TotalMobile puts you and your staff in control. They have everything they need right at hand - wherever they are. So they are less frustrated and more productive. They'll also spend less time driving, so they get more done.

## In short, everyone's happy.



\* 'Improve productivity' visual

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## 'It was so easy, why on earth didn't we do it sooner?'

Jonathan Morgan, ICT Manager  
South Tyneside Homes-  
after implementing TotalMobile

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# CONSILIUM

Because we understand

## Don't just take our word for it...

**'Government can save up to £8 billion a year  
by making better use of mobile technology'**

**The Mobile Data Association**

**'It's a good system and I love it'**

**Dave Parry, Electrical Team Leader,  
CHP (Chelmer Housing Partnership)**

**'Remote working is key to the government's  
efficiency agenda'**

**Chris Haynes, Senior Advisor,  
Government's E-Government Project Team**

**Talk to us about enterprise-wide TotalMobile today.**

Consilium Technologies was founded in 1985. TotalMobile is owned and developed by TotalMobile Solutions Ltd., which is a subsidiary company of Consilium Technologies. Consilium Technologies is a TotalMobile prime re-seller throughout the UK.

## Consilium

Consilium House,  
Technology Park,  
Belfast Road,  
Antrim,  
BT41 1QS

**Telephone: (028) 9448 0000**

**Fax: (028) 9448 0001**

**Email: [info@ctechs.co.uk](mailto:info@ctechs.co.uk)**