

CONSILIUM

Because we understand



New Modules Within The Total Suite Of DfcXi Vtg

Enhance Efficiency Savings By Taking Advantage Of A Range Of New Modules Provided By Consilium...

We are sure that by now you are fully aware of the wide range of advantages that you can receive by making use of Consilium's Total suite of products. Countless organisations across the UK, including yours, have embraced our products and are now experiencing an array of benefits including; increases in revenue and profitability, a rise in productivity, efficiency savings, reduced administration, improved customer services, a smaller carbon footprint and a happier workforce, among others.

As beneficial as our Total suite of software may be, here at Consilium we are constantly looking to improve our products. We strive to make advancements in our software in order to assist you to further improve your performance and raise your productivity and efficiency savings to a higher level.

With this in mind we have developed a range of new modules for customers using our Total suite of software, which can provide users with even greater benefits and savings. Now is the time to expand on your software and further enhance the advantage you have gained by using Consilium's products. Read on to see how you can further the benefits that you are already experiencing...

New Modules...

Here is the range of new modules provided and developed by Consilium:

Subcontractors Access

Give Remote Access To Your Subcontractors

The Subcontractor Access module offers subcontractors a secure environment in which to receive and manage the jobs that they are allocated. Subcontractor Access allows subcontractors to:

- View and search through work that they have been involved in
- Acknowledge work that has been allocated to them
- Indicate they have part or fully completed a job
- Review their completions

- Add variations within a defined threshold. Also offers facility for online approval for variations over threshold
- Card and cancel appointments
- Print job details
- Add notes to jobs
- Add attachments to jobs



Q And A

Ensure An Effective, Simple Call Handling System

The Question and Answer (Q&A) module has been designed to provide a diagnostic based method of raising jobs, based around a question and answer system. This structured system:

- Allows business experts to define questions
- Presents the call handler with a series of predefined question sets
- Captures the relevant call details and provides an answer
- Simplifies the whole call handling process
- Encapsulates the business knowledge base

Documents

Design And Associate External Documents To Existing Records

In 2008 we introduced the functionality to scan and index any transaction within Total. In 2009, we extended the software to include a scanning monitor facility, which allows users to import .pdf and .tiff files sent by email.

2010 introduces further functionality:

- Automatically create attachments for outgoing documents using the existing Piparti print formats
- Associate them to the relevant Supplier / Customer / Employee etc.

AUJ

Add An Efficient Mailing System That Saves You Time And Money

Mail allows documents to be emailed to relevant organisations or people from within the Total Application environment. Users can:

- Monitor the progress of emails
- Any emails that contain invalid email addresses can be readily identified and rectified
- Resubmit previously emailed documents back into the email queue
- Allow for confirmation emails to be sent
- Hold different email addresses for different document types with no additional form design required, unless necessary

The following processes are currently verified for email capability:

- Employee Pay Advice
- Invoices
- Purchase Orders
- Remittances
- Debtors Recovery Letters
- Debtors Statements

TotalMobile Materials and E-Trading

Internal Store Or External Replenishment? You Choose To Create An Effective Restocking Procedure

The Consilium TotalMobile Materials application is designed to work on the basis that a van can either be restocked from an internal store, or from an outsourced materials supplier. The module incorporates a series of features which helps streamline the restocking procedure. When vans need to be replenished:

- Users communicate the required materials to a strategic supplier so they can fulfil the replenishment
- The replenishment process is automated and based on either usage of stock or minimum stock levels, so the replenishment order is emailed to the relevant supplier, without user intervention
- The operative receives a confirmation order to their device which they then use to confirm receipt of the goods when they visit the supplier
- Automatically updates the balance of stock in the van and back office
- Invoices from the supplier are received electronically and automatically matched for payment

TotalMobile JobBuilder

Construct and Manage Jobs In The Field

Job Builder allows a user to construct one or many jobs for use in surveying, planned or responsive repairs. The application may be accessed directly via TotalMobile Visits. The user can:

- Choose to add to the current job or create a new job(s)
- Search and select various tasks and sort/organise these into one or more jobs
- Automatically present forms for some tasks



TotalView User Defined Reports and Enquiries

Stay In Control And Easily Access Reports

The TotalView User Defined Reports and Enquiries application allows users to:

- Access the General Ledger and Costing Ledger User Defined Reports and Enquiries available within the Total back office and access these through the TotalView portal.
- Drill down from the balances level to the summary transaction level
- Print, preview or export reports into Excel
- Navigate forwards and backwards within Enquiries and export data into Word and Excel

Verification Wizard

Automatically Verify The Position Of A Job, Reducing The Need For Manual Checks

The Verification Wizard in Total:

- Allows a set of 'verification points' to be chained together in a wizard, e.g. allowing a job to progress from one status to another based on predefined rules or 'verification points'
- Runs an initial job list through a series of verification points, producing a final list of job numbers
- Verification can be run manually within the Total back office or be scheduled as a windows scheduled task

So When Are You Going To Make The Most Of The Benefits Provided By Our Range Of New Modules?....

We feel that the range of new modules that you have just read about has something for everybody! Each one of these modules can help your organisation operate in a more efficient and effective manner and provide a wide range of advantages to you. Now the question is; **which of these can be of most benefit to you?!**

By being a customer of Consilium you fully appreciate the advantages that our products can offer you; now we are providing you with the opportunity to further your efficiency savings. Make the most of your existing software by employing our range of new modules to add to your productivity increases and advance the way in which your organisation operates.

To embrace these latest offerings, or to be provided with more information on how exactly these new modules can be of benefit to your particular organisation, please do not hesitate to contact us on newmodules@ctechs.co.uk, call us on 028 9448 0000, or contact your account manager.

We look forward to helping your organisation reach an even more efficient, productive level!



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