

CONSILIUM technologies

QA Introduction

- Non graphical diagnostics
- Define questions and potential responses
- Define valid paths through the questions based on your responses
- Provide the ability for a Total/TotalView user to work through the question set
- The QA can then hand the information back to Total/TotalView to be held against the job



How is it Structured

QA Administration Tool

Create the project

Create the
questions

Create the
answers

Define the flow

QA End User Tool

Allows the end
user to work
through a project

Hands the QA
results back to
Total/TotalView to
create the job

Some Basic Concepts

- Project
- Questions
- Answers
- Warning
- Follow On



Some More Advanced Concepts

- State
- Replace or Append to State
- Output Mapping
- Input Mapping
- Auto Answer Questions
- Auto Job Create



What Can You Map Out of QA

- Job Header – Company, Contract Type, Contract, Priority, Description, Job Type, Area, Client Account, Client Reference, Job Analysis, Job Narratives, Job Dates, and Job Flags.
- Job Detail – SOR, SOR Quantity



What can you map into QA

- Property –
 - Tenant name
 - Tenant phone number
 - Area
 - Property analysis
 - Property dates
 - Property flags
 - Property info



Total Integration Options

- Total Job Wizard
- TotalView Request Manager



QA Benefits – Business Benefits

- Improved accuracy
- Improved consistency
- Improved quality of information captured
- More professional for customer
- You get to set up, own and manage the question set going forward
- Validation against Total
- Integration to Total



CONSILIUM technologies