

Easily diagnose and document repairs with...

...Keyfax Repairs

Keyfax Repairs software allows customer service personnel to quickly and easily diagnose housing repairs problems and produce an accurate and consistent response. That helps to deliver services more efficiently and professionally.

Features

- Compatible with a range of existing IT systems
- Designed to be used quickly and easily by non-technical staff
- Issue job clear instructions to contractors
- Fully supported by Keyfax maintenance services
- Specifies response times according with organisational policy
- Generates details for the works order which is passed directly into your TotalRepairs system
- Full reporting facility to monitor actions from start to finish
- Utilises visual representations of homes and contents

Benefits

- Allows engineers to arrive fully prepared and fix problems in one visit.
- Requires little training and no specialist knowledge due to its user friendly visual interface.
- Saves time when diagnosing problems by providing visual records for engineers
- Works with existing repairs management systems
- Reduces need for follow on work
- Accurately defines a repair on 1st call removing the need for clarification calls