



Create and submit jobs from remote locations with...

...TotalView Request Manager

The *TotalView Request Manager* Module is an alternative program for inputting "Jobs" into our TotalRepairs software. Request Manager allows a Customer the ability to raise, review and amend jobs within TotalRepairs without requiring access to the full featured application.

Features

- Can be used within TotalRepairs or as a stand alone application
- Raise jobs and submit requests
- View and amend submitted jobs
- Simple, user friendly interface
- Designed for use over the internet by Call Centres

Benefits

- Allows remote locations to request work - optimised for depots, call centres and corporate CRM users
- Cost effective to deploy with site based unlimited user licences
- Reduces double entry of data
- Assists non-technical users in the call centre
- Provides access to historical data for enquiry purposes
- Little training needed
- Integrates with existing CRM and Housing Management systems